

Johns Hopkins HealthCare Solutions

World Class Care, Anywhere

The Johns Hopkins ACG[®] System: Understanding Your Population's Health Needs



World's leading population health analytics software — used by hospitals, payors, governments and IT integrators worldwide



Distills complex clinical and Social Determinants of Health (SDoH) data



Delivers actionable insights in a way that clinicians love

Comprehensive Population Health Toolkit

- **Complete lens** of risk drivers and underlying health needs
- **Actionable** opportunities to improve overall health, providing tangible results
- **Transparent methodology** for all age groups and population types

Unparalleled Innovation

- **Ongoing research** in population health, medication management and SDoH
- **Continuous** maintenance occurs for U.S. and international needs and practice patterns, unlike other widely available tools

Flexible Implementation

- **Easily interfaces** with existing tools, data streams and dashboard views
- **Unparalleled** automation capabilities allow you to implement with minimal risk

Blossom: Self-Management Program for Diabetes



Evidence-based behavior and lifestyle change program supported by expert Care Guides



Provides empowering, individualized support to people with prediabetes, type 1, type 2 and gestational diabetes



Seamlessly integrates with existing glucometers, apps and other devices

We Meet People Where They Are

- **Personalized support** for people needing to track their health and manage their diabetes differently
- **Broad spectrum** integration of devices and apps — BGM, CGM, Scale, Insulin Pen, BP Cuff, Glooko™, FitBit™, Apple HealthKit®, GoogleFit™ and more — allow us to support all needs

Personalized, Inclusive Pathways

- **Flexible goal setting and tailored pathways** allow participants to determine and achieve personal goals, based on their unique needs
- **Social support** capabilities allow friends and family members to follow and encourage participants
- **Coordinated approach** with our coaches enables participants to take advantage of all their available benefits

Strengthening the Patient-Clinician Bond and Continuity of Care

- **EMR integration** allows care coordination between clinicians and care teams
- **Quality oversight** from Johns Hopkins faculty supports best-in-class care protocols delivered by our coaches



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MEDICINE

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Balance: Proactive, Preventative Mental Health Support



Helps people get access to care faster and helps them navigate to the right type of care for them



Participants with an identified concern are confidentially matched with a dedicated Care Concierge for immediate support and steerage to specialists and available resources



Meets the diverse mental health needs of any population — including adolescent children

Proactive Approach

- **Preventative approach** enables early detection to identify mental health risks before they become a crisis
- **Holistic survey** looks at an individual's personality, behaviors, life experiences and physical health
- **Adapts** to the changing mental health needs of each individual over time

Support for the Whole Family

- **Supports adolescent children** through the Care Concierge, who connects participants to the right specialist as needed
- **Coordinating care** helps people take full advantage of the well-being benefits and resources available to them, including EAPs

Dedicated Care Concierges

- **Committed** Care Concierges take the time to get to know an individual's needs and personal situation
- **Quality training** enables our Care Concierge team to talk about and destigmatize mental health, so individuals can express their needs to their mental health provider

Work Stride: Cancer Prevention, Navigation and Support



Provides support to people unprepared to handle the emotional and financial burden of a cancer diagnosis



Johns Hopkins-trained Oncology Nurse Navigators help people learn what to do while dealing with cancer treatment



Offers educational support and navigation that's suitable for cancer patients, caregivers, managers of diagnosed employees, cancer survivors and anyone interested in reducing their risk of cancer

Support for Everyone

- **Risk reduction** is emphasized through education about prevention, screening and early detection
- **Expert advice** makes us the one-stop resource that people can turn to
- **Provides care for caregivers** by helping them manage their own needs
- **Helps managers** support their employees as they navigate work pressures with a cancer diagnosis

World-Class Oncology Nurse Navigators

- **Transformative support** from our certified Oncology Nurse Navigators helps users navigate the deluge of online information
- **Trusted education** from Nurse Navigators informs users on available benefits and assistance programs
- **Expert steerage** from Nurse Navigators helps cancer patients understand how cancer relates to the workplace

Timely, Compassionate Support & Navigation

- **Knowledgeable** Oncology Nurse Navigators provide expert advice and offer emotional support throughout a person's cancer journey
- **Survivorship begins at diagnosis** — Nurse Navigators fill critical gaps between diagnosis and treatment, and recovery and survivorship

